

Privacy Policy

This is the privacy policy for Ross Travel Group whose head office is: The Garage, Allison Street, Off Station Lane, Featherstone, West Yorkshire, WF7 5BL.

Ross Travel Group takes the privacy of its customer's data very seriously. Please read the following policy to understand how we will treat your personal data after it has been collected by us through your use of one of our distribution channels. Those distribution channels will include our website, our customers and any other distribution channel or associated partner company we may introduce or be associated with from time to time. If this policy changes then we will let you know via our homepage but we assure you that we only use your data as specified here and for our legitimate business reasons.

When Do We Collect Data:

We can collect data on you from a variety of different sources these include.

1. When you speak to our customer services personnel;
2. Via explicit data capture measures, for example by entering competitions and completing surveys;

In any of the above cases the data we collect could be personal data.

What We Do With Your Personal Information:

When you give us any personal data as indicated above we may need to collect information about you to provide you with the services you expect then and in the future. This information may include, but is not limited to, details such as your name & email address.

Unless we have your express consent we will only disclose personal data to third parties if this is required for the purpose of completing services with us. This is of course subject to the proviso that we may disclose your data to certain permitted third parties, such as members of our own associated partner companies, our own professional advisers who are bound by confidentiality codes, and when we are legally obliged to disclose your data.

We do not sell, rent or trade your personal information to third parties for marketing purposes without your express consent.

Use Of Cookies:

The website www.rosstravelgroup.co.uk does not use any kind of Cookies.

Data:

In the UK we operate and are registered in accordance with applicable data protection legislation.

Consent:

By disclosing your personal information to us using this website, or over the telephone or in person, you consent to the collection, storage and processing of your personal information by Ross Travel Group in the manner set out in this Privacy Policy. Some information and e-mails sent to Ross Travel Group may be used as testimonials but no e-mail address or contact details will be displayed without your specific consent.

Contact:

If you have any questions or concerns about the information we hold about you, you can also contact us.